

The “New Normal” Covid-19 Environment

A warm, but socially-distanced, welcome from us. It is great to be open again and thank you for your support! We want you to enjoy the “Paladar Experience” but of course we are not able to deliver it in quite the same way as before and are taking many precautions - some more visible than others.

1. We have adopted extra cleaning and hygiene procedures behind the scenes and you will notice alcohol gel hand sanitisers at strategic points in the dining areas and in the loos, which are for the use of you - our guests - as well as the staff. We also supply anti-viral spray and paper towels in the loos for your convenience in wiping door handles, toilet flush buttons etc, prior and post use.
2. We have adopted a 1m+ approach to spacing of the tables, which has reduced our capacity, and, wherever possible we will seat guests outside in the courtyard garden or on the front terrace. As a small and personal restaurant, we are not adopting heavily policed one-way systems, but would ask you to be aware of social distancing rules and be considerate towards other guests and servers at traffic “pinch points” such as stairs to the garden and area in front of the bar.
3. Our paper food menus are now single-use and we will sanitise the laminated bar menu and wine list prior to handing them to you. If, however, you prefer to view our menus on your mobile device, we can give you a QR code to bring them up. We are not adopting self-ordering, as we believe in the personal touch and the advice that your server can offer.
4. We have gone cashless, all payments being by card with contactless payment available for transactions up to £45 and for Apple/Android pay up to authorised limits.
5. We are required to collect contact details for **all diners** in order that we can assist NHS Track & Trace in the event of a case of Covid-19. Please fill in your details below. We will keep these for 21 days and then destroy them. If, however, you would like to receive our occasional newsletters, please indicate this below and we will keep in touch (you can unsubscribe at any time).

FIRST NAME _____ FAMILYNAME _____

EMAIL _____

PHONE _____ HOME POSTCODE _____

DATE _____ TIME _____

Please tick here () if you would like to receive our occasional newsletters.

