



The “New Normal” Covid-19 Environment

A warm, but socially-distanced, welcome from us. We want you to enjoy the “Paladar Experience” but we are not able to deliver it in quite the same way as before the pandemic started. We are taking many precautions - some more visible than others.

1. We have adopted extra cleaning and hygiene procedures behind the scenes and you will notice alcohol gel hand sanitisers at the entrance, at strategic points in the dining areas and in the loos. These are for the use of you - our guests - as well as the staff, and we would kindly request that you use them. We also supply anti-viral spray and paper towels in the loos for your convenience in wiping door handles, toilet flush buttons etc, prior and post use.
2. We have adopted a 1m+ approach to spacing of the tables, which has reduced our capacity and we have done away with tablecloths. As a small and personal restaurant, we are not adopting heavily policed one-way systems, but would ask you to be aware of social distancing rules and be considerate towards other guests and servers at traffic “pinch points” such as stairs to the garden and in front of the bar.
3. All staff now wear face masks while working, and we would request you, our guests, to wear face masks at all times except when seated at your table.
4. Our paper food menus are now single-use and we sanitise the laminated bar menu and wine list at the start of each shift and as much as possible during service. If, however, you prefer to view our menus on your mobile device you can find them on our website <https://paladarlondon.com> - just ask your server for assistance.
5. We have gone cashless, all payments being by card with contactless payment available for transactions up to £45 and for Apple/Android pay up to authorised limits.
6. We are required to collect contact details for **each household** in order that we can assist NHS Test & Trace in the event of a case of Covid-19. Please fill in your details below. We will keep these for 21 days and then destroy them. If you would like to receive our occasional newsletters, please indicate this below and we will keep in touch (you can unsubscribe at any time).

FIRST NAME _____ FAMILY NAME _____

EMAIL _____

PHONE _____ HOME POSTCODE _____

DATE _____ TIME _____

Please tick here () if you would like to receive our occasional newsletters.



Please inform us if you have any allergies or special requirements. Our menu is completely gluten-free and we will always try to tweak dishes to suit your needs. (V) = vegetarian, (Vg) = vegan. Please note that a 10% discretionary service charge will be added to your bill